



DRIVE ONE

What's New Book 2013 MY



Drive Green



“OWN the WORK”

**Commercial Vehicle
Special Vehicle engineering**

July 2012

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2013 Model Year - What's New Book

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2013 MY Ford Truck “What’s New Book”

The purpose of this book is to provide some advance insight into 2013 model year Ford Truck product features that may assist final stage manufacturers and vehicle alteration companies in preparing their production process. This book is for reference only, reflecting information available as of June 2012 and is subject to change without notice. It should be used in conjunction with other related Ford publications listed below. Methods to obtain these and other useful publications are described further in this manual.

FOR ADDITIONAL INFORMATION VISIT: Truck Body Builder Advisory Service Website



Bulletins:	Lists links to the latest Bulletins for Ford Truck Quality Programs
Hot Off The Press:	Lists links to latest up-to-date publications available to body builders
Body Builder Layout Book:	Provides access to Body Builders Layout Book
Quality Program Guidelines:	Lists links to Ford Truck Quality Program Guidelines for final stage manufacturers and vehicle alterers
Incomplete Vehicle Manuals:	Lists links to model years 1997–2013 IVM's
Support Contacts:	Lists frequently requested phone and fax numbers
Other:	Links and Frequently Asked Questions (FAQ)

Body Builder Quality Programs

Responsible for qualifying the engineering process control capability of final stage manufacturers under these Ford Truck Quality Programs:

The following organizations are established to provide technical assistance to vehicle modifiers of Ford Truck chassis. They are part of the Special Vehicle engineering Department within Commercial Vehicle engineering.

TRUCK BODY BUILDER ADVISORY SERVICE (BBAS)

- Provides technical assistance for truck body builders
- Phone: (877) 840 4338
- Web Site: www.fleet.ford.com/truckbbas
- Email: bbasqa@ford.com

SPECIAL VEHICLE engineering & QUALITY PROGRAMS

Responsible for qualifying the engineering process control capability of the final stage manufactures under these Ford Truck Quality Programs

- Ambulance Quality Program
- Motor home & Transit Bus Quality Program
- Conversion van Quality Program
- F-Series Quality Program
- Adaptive Mobility Quality Program
- Ship Thru Quality Program
- Alternative fuels Program

Assembly Plant Job #1 Timing

model Year - Vehicles	Assembly Plant	MP1/Job #1
2013 MY E-Series	Ohio Assembly Plant	07/23/12
2013 MY F150	Dearborn Truck Plant Kansas City Assy Plant	08/06/12
2013 MY F250/ F350/ F450/ F550 Super Duty	Kentucky Truck Plant	09/24/12
2013 MY F53/ 59 Commercial stripped chassis	Detroit Chassis Plant	06/04/12
2013 MY F650/ F750 Medium Truck	Escobedo, Mexico	01/23/13
2013 MY Transit Connect	Kocaeli, Turkey	07/30/12

2013 MY E-Series (E150/ E250/ E350/ E450) Wagon/ Van/ Cutaway/ Stripped Chassis MAJOR PRODUCT HIGHLIGHTS



OVERVIEW

The 2013 MY Ford E-Series continues to build on its popularity and segment leadership where it has been the top of the tool chain since 1979. The E-Series is an unmistakable American Icon and the preferred vehicle for unfitting for more than 50-years. The Ford E-Series van and wagon will transition to the North American Transit starting in 2013 calendar year and the cutaway and stripped chassis offerings will continue.

Major Product Highlights

E250/ E350 cutaway/
stripped chassis models

E250/ E350 cutaway/ stripped chassis 10,000
lbs. GVWR or less have been deleted

Cigarette lighter
ash cup/ coin holder

Deleted cigarette lighter, ash cup/ coin holder.
Cigarette lighter is replaced with 12 volt power
point outlet . Cigarette lighter, ash cup/ coin
holder are dealer installed only

mid-ship fuel tank

E250/ E350 SRW cutaway models with mid-
ship-mounted fuel tank have been deleted

New optional 150 watt 110
volt power point

Optional on all vehicles – Includes heavy duty
alternator 155 amp. Replaces 12 volt power
point

New “B” pillar trim kit

Added B-pillar trim option in flint only, on
cutaways (2012MY running change)

2013 MY E-Series – Option & Feature Highlights



- E350/E450 cutaways 6.8L engine optional 65/ 75 mph speed limiting available cutaway only
- Standard 3 power points – previously 2 power points (replaces cigarette lighter)
- Dealer installed cigarette lighter and ash cup available
- Optional 110 volt 150 watt A/C power inverter – requires a heavy duty alternator 155 amp. Not available with optional Navigation radio system or the 4.6L engine



Power point standard



New Optional 110 volt Outlet



Model Line Up - Deletions

- E250 SRW cutaway (w/ mid-ship fuel tank)
- E350 SRW cutaway (w/ mid-ship fuel tank)
- E350 SRW (E3F) w/4-speed automatic transmission (all models)
- All E350 cutaway chassis 10,000 lbs. GVWR or less, includes:
 - 9,600 lbs. (20Q) 5.4L/ 4-spd. SRW
 - 9,900 lbs. (20B) 5.4L/ 5-spd. SRW
 - 10,000 lbs. (20W) 5.4L/ 5-spd. DRW
 - 10,050 lbs. (20X) 5.4L/ 4-spd. SRW only
- All E350 stripped chassis 10,000 lbs. GVWR or less, includes :
 - 9,000 lbs. (20D) 5.4L/ 5-spd. SRW
 - 9,600 lbs. (20Q) 5.4L/ 5-spd. SRW
 - 10,000 lbs. (20W) 5.4L/ 5-spd. DRW



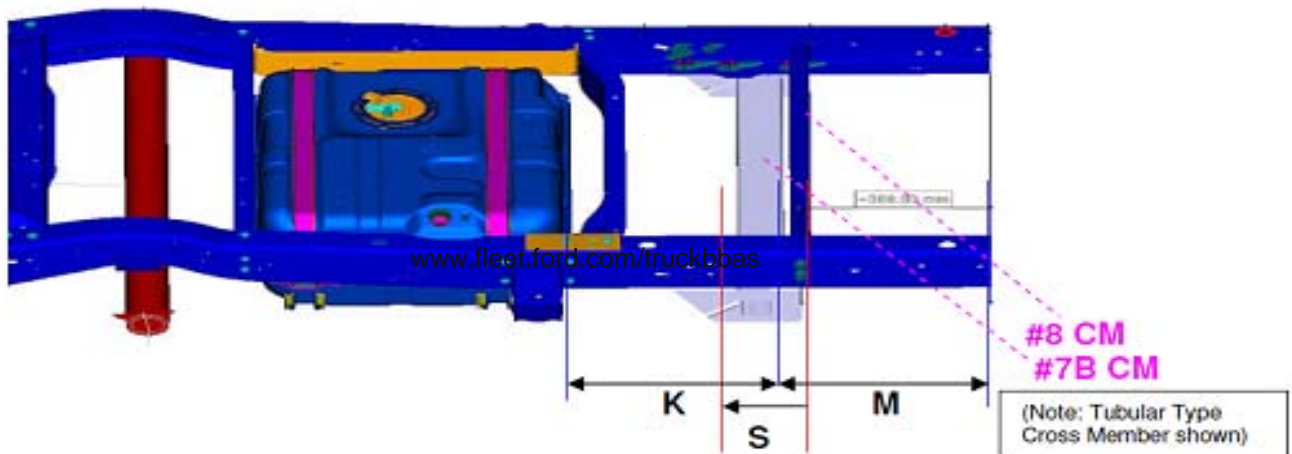
E-Series – Option & Feature Highlights



E-Series - GVWR Updates

- Effective MY 2013 (late August, 2012 production), all cutaways and stripped chassis will be over 10,000 lbs. GVWR
- E350 SRW cutaway will be available at 10,050 lbs. GVWR only (included on all prep packages)
- E350 SRW stripped chassis no longer available
- No change to E-Series van / wagon GVWRs

E-Series - Cross Member Update



- E350 cutaway/ stripped chassis # 7 or # 8 rear cross-member are standard and shipped with all E350 cutaway and stripped chassis models, however sales code 85E will allow the dealer/ customer to delete as a no credit option, except on school bus prep package
- This option (E85) deletes rear #7or #8 cross member if required to enable certain body/ vocational equipment installations. Reference QVM Bulletin Q-184. Contact Body Builder Advisory Service for more information. Web site: www.fleet.ford.com/truckbbas
- FMVSS 126: required for vehicles $\leq 10,000$ lbs.GVWR
Maximum vertical center of gravity specified for incomplete altered vehicles is (39.2" for E150/ E250 vans, 39.4" for E350 vans. See 2013 MY Incomplete Vehicle Manual included with vehicle or on line under publications
Web-site www.fleet.ford.com/truckbbas

E-Series – Option & Feature Highlights

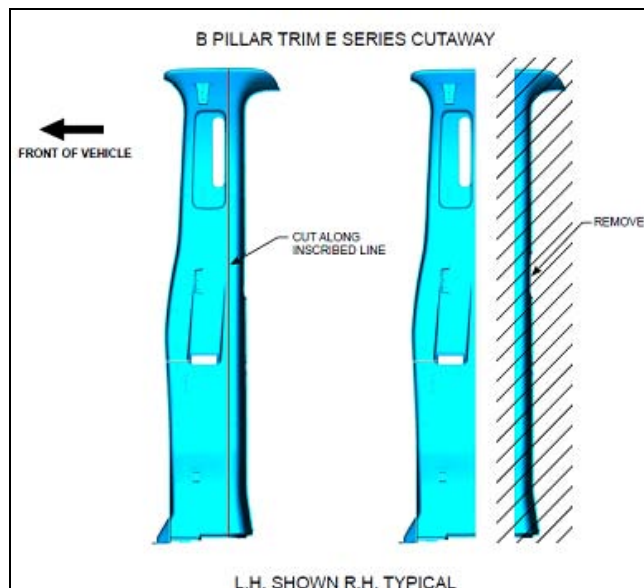


New cutaway B-Pillar Trim Kit (92B) (Introduced as a 2012 MY Running Change)

- Includes LH / RH full B-pillar trim shipped in cab
- Vehicle is produced with van / wagon front seat belts ilo cutaway seat belts
- Very important to protect the retractor from debris or contact during upfit (QVM Bulletin Q-192)

B-Pillar – Modification/ Information

- Cut line provided on inside of trim panels to match cutaway flange (upfitter could cut if desired)
- N/A with RH Door Delete
- QVM Bulletin Q-209 to provide installation information



2013 MY Transit Connect

MAJOR PRODUCT HIGHLIGHTS



OVERVIEW

The 2013 MY Transit Connect is the only purpose-built light Commercial van designed to not only meet – but to exceed the needs of small businesses. From dual purpose functionality with van and wagon configurations to the optional Ford Work Solutions' crew chief package "powered by Telogis Fleet Telematics solution ". Transit Connect features provide direct benefits to small and large companies alike. Even the wagon's 60/40 bench folds forward, storing neatly behind the front seats to allow for increased storage. The Transit Connect is defined as Versatile, Capable and Affordable.

The Transit Connect has been tested to light commercial vehicle requirements of 150,000 miles to ensure it can withstand the punishment of commercial applications. "It drives like a Car, works like a van and is engineered to be as Tough as a Truck."

Major Product Highlights

Radio delete	Radio delete option available on Taxi
Ash cup	Now Optional
SYNC	SNYC now available across all series and models
Heavy duty battery	Now available as stand alone option - provides 60 amp hrs.

2013 MY Transit Connect – Option & Feature Highlights



Transit Connect van

- Heavy duty battery with 60 amp hrs. is now an orderable option for all models
- Privacy glass now standard across all Series. Solar tinted glass is optional on taxi
- Second-row sliding windows available for fleets thru Dejana
- SYNC is available on all models. Originally only available on XLT Series. Requires AM/FM w/CD radio
- New exterior colors
 - Race Red – vans & wagons
 - Tectonic Silver & Mars Red – wagons Only
- AM/ FM radio with single CD is available on XL trim level
- Ash cup with lid is now optional
- Deleted – Mobility Motoring prep package (Sales code 86M)
- EPA-estimated fuel economy
 - 21 city/ 27 highway /23 combined (van)
 - 22 city/ 27 highway/ 24 combined (wagon)

Transit Connect Taxi Prep Package

- Radio delete is available
- SYNC is now available on Taxi



2013 MY F-Series Super Duty

MAJOR PRODUCT HIGHLIGHTS

***F550 XL Super Duty
Chassis Cab***



OVERVIEW

The new 2013 MY Ford F Series Super Duty reinforces the BOLD “Built Ford Tough” image F Series is known for and it continues to exceed the needs of a multitude of commercial vehicle vocations and personal use as well. In short the Super Duty Series is a game changer. Not only does it combine all the attributes of amazing and powerful vehicle, the fuel economy is second to none. The phrase Ford “Owns the Work” is an unmistakable image you get when you look around on a job site you can’t help but notice whose doing all the work – Super Duty .

Major Product Highlights

6.8L engine Alternator	175 amp hr. Alternator ilo 155 amp hr. Alternator
6.2L engine Alternator	Extra heavy-duty alternator (200 amp) available with 6.2L engine, standard on Lariat and above
20” Wheels	20-inch wheels now available on 4x4 trucks equipped w/ 6.2L gas engine - F250/ F350 SRW only
Rear View Camera	Rear view Camera located on the Ford Oval standard on Lariat and above
One-Touch Windows	One-touch up/down driver/ front passenger window standard on XLT and above, Optional on XL
17”x 7.5” Cast Alum Wheel	New 17”x7.5” cast aluminum wheel SRW standard on XL and Optional on XLT

2013 MY F-Series Super Duty Option & Feature - Highlights

- MyFord Touch™ – standard on Lariat, King Ranch® and Platinum
- Added optional Wheel Well Liners and drop-in Bedliner (SRW Pickups Only)
- Extra heavy-duty alternator available with 6.2L engine, standard on Lariat and above
- One-touch up/down driver/front passenger window standard on XLT and above, optional on XL
- Power sliding heated back light standard on Lariat, King Ranch and Platinum, (Optional on XLT)
- 20-inch wheels now available on 4x4 trucks equipped w/ 6.2L gas engine (F250/F350 SRW only)
- New Sony Audio (Subwoofer), amp and additional center speaker
- Heated rear seats (Lariat, King ranch, and Platinum (Crew Cab) – requires front climate control stack
- Rear view Camera located on the Ford Oval standard on Lariat and above
- New vacuum boost brakes ilo of Hydro boost brakes on F350 SRW w/ 6.7L engine
- Crew Chief tracking system available with SYNC



- New Platinum Super Duty model with the following features
 - Satin-chrome grille with color key front bumper
 - Heated steering wheel
 - Heated and cooled 10-way power front bucket seats
 - Voice activated SYNC with MyFord touch
 - Raised chrome Platinum lettering on box side & chrome door handles
 - New front storage bin w/ USB port, 12 volt power point & 110 volt outlet
 - Unique 20"-7 spoke cast aluminum wheels
 - Pecan leather trim seats



2013 MY F-Series Super Duty Option & Feature - Highlights



- FMVSS 126 Maximum Vertical Center of gravity for altered or incomplete vehicles for 2013 MY: 42.6" for Chassis Cab and Pick-Up box delete models – required for vehicles 10,000 lbs. GVWR or less.. See 2013 MY Incomplete Vehicle Manual
Web-site www.fleet.ford.com/truckbbas
- New aftermarket CAN data communication module by InterMotive, Inc. (available late 2012 CY. Available directly through InterMotive, Inc.
 - Ford-specific sealed module
 - 6 switched/ ground inputs (currently 2)
 - 8 total outputs (6 @ 0.5A and 2 @ 5A outputs (source)
 - Separate J1939 CAN communication port included
- InterMotive currently offers programmable upfitter interface modules, for Ford 2012 model Year vehicles



New 2013 MY F53 Motorhome, F59 Step Van Stripped Chassis

MAJOR PRODUCT HIGHLIGHTS



F59 Commercial Stripped Chassis

OVERVIEW

The 2013 MY Ford F53 is the #1 selling class A motorhome chassis. Its Triton V10 gasoline engine, 5-speed TorqShift transmission, tough ladder-type frame and wide range of wheelbase offerings make this a popular choice among RV customers at all levels of the market. These features are further enhanced by an 8,000 lbs. front GAWR on the 22,000 lbs. GVWR chassis, revised rear axle ratios on the 16,000 lbs. GVWR and 18,000 lbs. GVWR chassis for improved fuel economy and increased fuel capacity from 75 to 80 gallons on all motorhome chassis.

Major Product Highlights

ABS module	New 4-channel ABS module
Brakes	Revised brake lines with nylon coating
Battery tray	Metal battery tray, replaced with a plastic battery tray
New shock absorbers	Bilstein shock absorbers have been updated to Sachs shock absorbers (F59 only).

New 2013 MY F53 Motorhome, F59 Step Van Stripped Chassis

2013 MY Actions:

- All brake lines are coated in black nylon
- All fittings have been updated to metric hex & threads
- Straight brake line fittings from ABS module to the rear axle have been revised from 7/16 X 24 UNF (7/16 HEX) to M12 X 1.0 (13mm HEX)
See Incomplete Vehicle Manual QVM Bulletin Q-213)
Web-site www.fleet.ford.com/truckbbas
- New 4 channel ABS module
- Metal battery tray, replaced with a plastic tray

2012 MY Running Change

- New optional integrated 10-foot Pull-Out ramp prep package 19,500 lbs. GVWR Package, 208" wheelbase F59 only. Unique 14405 wiring harness provided
See Incomplete Vehicle Manual QVM Bulletin Q-211) on tire changes during f2MY
Web-site www.fleet.ford.com/truckbbas



New 10-foot ramp, integrated between the rear frame rails

Brake Fluid: Specification for DOT 3, 4, and 5.1

DOT #	Specification	Trade Name	Ford Part No.	ERBP Spec (C)	ERBP Spec (C)	WERBP Spec (C)	WERP Actual (C)
DOT 4 LV	WSS-M6C65-A2	BASF H404 Motorcraft PM-20	BU2J-19542-BA	265	272	170	178
DOT 3	WSS-M6C65-A1	CCI B060 Motorcraft PM-1-C	5U2J-19542-BA	250	>250	145	145
Super DOT 4	WSS-M6C57-A2	CCI GC518AA Motorcraft PM-21	YS4J-19542-AA	260	>260	180	182
DOT 5.1	WSS-M6C65-A3	CCI GC518AA Motorcraft PM-21	BU2J-19542-AA	260	>260	180	182

Important: DOT 5.1 is the appropriate replacement for the motorhome Super DOT 4. Please note that at some point, the motorhome Super DOT 4 will no longer be available. DOT 5.1 and Super DOT 4 brake fluids can be mixed

New 2013 MY F53 Motorhome, F59 Step Van Stripped Chassis



F53 Motorhome Stripped Chassis

*** New for 2013 MY

F59 Stripped Chassis New Product Specification				
Description	New Model Year – Specification			
Wheelbase	158"	178"	208"	190"
Availability	2012 MY	2012 MY	2012 MY	*** 2013 MY (J1)
GVWR	19,500 lbs.	16,000 lbs.	19,500 lbs.	19500 lbs.
GCWR	26,000 lbs.	23,000 lbs.	26,000 lbs.	26000 lbs.
Max. Trailer Capacity	6,500 lbs.	7,000 lbs.	6,500 lbs.	6500 lbs.
Front GAWR	7,000 lbs.	6,500 lbs.	7,000 lbs.	7000 lbs.
Rear GAWR	13,500 lbs.	11,000 lbs.	13,500 lbs.	13500 lbs.
Curb Weight (approx.)	5,695 lbs.	5,635 lbs.	6,005 lbs.	5995 lbs.

2012 MY F650/ F750

MAJOR PRODUCT HIGHLIGHTS



OVERVIEW

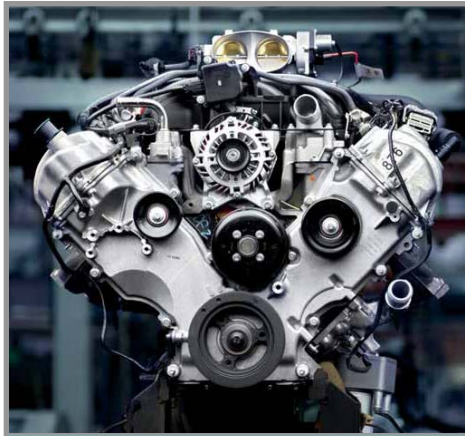
The 2012 MY Ford F-Series Super Duty is noticeably the image of F-Series “Built Ford Tough” vehicles. It’s capability to meet and exceed the needs of a multitude of commercial vocations, as well as personal use. Ford F-Series Super Duty combines all the attributes that shouts power, capability, and toughness that is second to none.

Major Product Highlights

New 6.8L 3V Gas engine	6.8L 3V on F650 models only – late availability Optional 6.8L 3V gaseous fuel prep package
New Transmission	New 6 speed 6R140 trans (with and without optional stationary PTO prep package)
fuel tank Location	Outside the rail tanks (42 & 60 Gal under cab LHS)
New SYNC powered	New hands free connectivity with SYNC

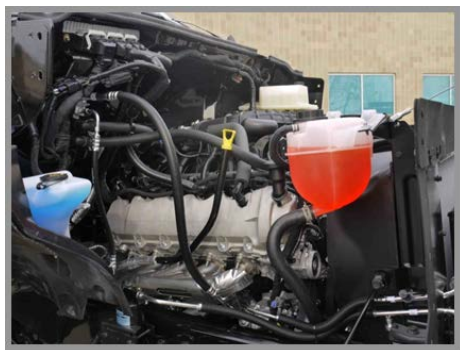
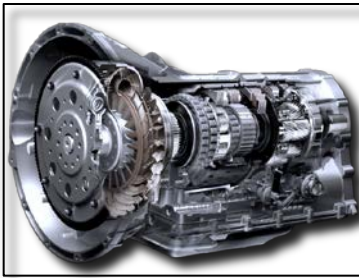
2012 MY F-Series F650/ F750

New 6.8L V10 Gas engine



- 357 hp
- 457 lbs. ft.
- CNG/ LPG

- F650, Pro Loader & Dock Height straight trucks
- Maximum GVWR/ GCW = 30,000 lbs. and 33,000 lbs. (with 6R140 Transmission)
- Hydraulic Brakes
- Available with 42-gallon and 60-gallon left hand saddle tanks for a clean CA on Regular Cab, Super Cab and Crew Cab
- Right-hand exhaust – exits in front of rear axle
- Ford 6R140, 6 Speed Transmission (with optional PTO Prep)



- 6.8L V10 Gaseous fuel Prep Package Available



2013 MY F-150

MAJOR PRODUCT HIGHLIGHTS

F150 XLT



OVERVIEW

The 2013 MY Ford F150 offers the right truck for each customer, whatever their needs. Work trucks, affordable Sport pickups (STX), the heart of the lineup XLT, Off Road FX4, Lariat and King Ranch luxury, and top of the line Platinum sophisticated luxury. More space and more power, along with best mileage and towing capability, provide what buyers are looking for in a pickup.

Major Product Highlights

Powertrain	3.5L available on XL Crew, Standard on Limited
fuel tank	36 gallon fuel tank std. on 4x4 models equipped with 3.5L V6 EcoBoost V6; 26 gal on 4x2 models
Tailgate Step	Optional on all models except STX, included in King Ranch, Luxury Package
Locking Rear Differential	FX4 models standard , included in Off Road Package. Available on other 4x2 and 4x4 models , not available with Heavy-Duty Payload Package or the 3.7L V6 engine
Max Trailer Tow Package	Max Trailer Towing Packages come with upgraded rear bumper and trailer tow mirrors available on XL, XLT, Lariat , FX2/ FX4 Standard on King Ranch, Platinum and Limited (not available on Raptor)
Snow Plow Capable	F150 Super Cab and Crew Cab with 6.2L engine is snow plow capable .(XLT/ Lariat Only)

2013 MY F-150 – New Option & Feature Highlights

F150 Pick Up Truck

- 6.2L 2V SOHC V8 engine: optional on XLT, FX and Lariat and Platinum
- 36-gallon fuel tank standard on 4x4 models equipped with 3.5L V6 EcoBoost, 26 gallon on 4x2 models
- 3.5L V6 EcoBoost engine available on XL crew. Standard on Limited
- Electronic locking rear differential standard on FX4 models, included in Off Road Package. Available on other 4x2 and 4x4 models , not available with Heavy-Duty Payload Package or the 3.7L V6 engine
- Trailer Towing Package with Class IV trailer hitch receiver standard on FX2/ FX4 and Lariat, available on XL, STX and XLT
- Hill Descent Control standard on FX4, included in Off-Road Package
- Max Trailer Towing Packages come with upgraded rear bumper and trailer tow mirrors available on XL, XLT, Lariat, FX2/ FX4 Standard on King Ranch, Platinum and Limited
- Trailer brake controller available on XL, **STX**, XLT, FX2/FX4 and Lariat; included in Max. Trailer Tow Packages and standard on King Ranch, Platinum and Limited
- Trailer Sway Control: standard on all models
- Tailgate Step Optional on all models except STX, included in King Ranch Luxury Package
- HID headlamps standard on Platinum, Limited . Available on FX2/FX4, Lariat and King Ranch
- Allow P275/ 55R20 OWL A/T to FX Appearance 4x4 package
- Introduce replacing IP mounted cigar lighter on center stack design replaced with power point
- Snow plow capable on F150 Super Cab and Crew Chief with 6.2L Engine Only (XLT/ Lariat Trim). Will require outside air temperature (OAT) wire relocation/ service kit. QVM Bulletin and layout book will be available 3Q 2012. Please contact the Body Builder Advisory service for more information



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Ford ENGINEERING SUPPORT

Alternative Fuel QVM Guidelines

Ford has announced the release of Alternative Fuel QVM Guidelines for use by vehicle models. These guidelines are intended to provide recommendations and modification requirements to builders involved in production vehicles. Builders that have demonstrated compliance with QVM guidelines are recognized on page 6. As the Company continues to expand its portfolio of alternative fuels, we will continue to refine these guidelines. The guidelines are designed to ensure that Alternative Fuel vehicles will recognize new models as fully complete programs. The guidelines also recognize that Alternative Fuel vehicles can provide greater levels of customer satisfaction and product acceptance through the use of Alternative Fuel technology. Ford engineers work closely with these models to help ensure consistent and reliable performance.

VEHICLE	ENGINE / MODEL CODE	REF	STATUS	LAUNCH	REC'D	REMARKS
Ford Transit Connect	Gasoline Ford 1.8L 9000 1.8L 9000 (EU)		✓			
1. Gasoline Canyon	2.4L I-4 2000 (EU)		✓			
2. Gasoline Mustang	3.0L I-5 2000		✓			
3. Gasoline Explorer & Edge	3.0L I-5 2000		✓			
4. Gasoline Explorer & Edge	3.0L I-5 2000		✓			
5. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
6. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
7. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
8. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
9. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
10. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
11. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
12. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
13. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
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16. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
17. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
18. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
19. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
20. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
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25. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
26. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
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51. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
52. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
53. Gasoline Super Duty & F-Series	3.0L I-5 2000		✓			
54. Gasoline Super Duty						

IMPORTANT PHONE NUMBERS AND WEB SITES

INTENDED FOR GENERAL USERS & CUSTOMERS OF COMPLETED VEHICLES

Ford Customer Assistance:

- Customer Assistance Center:(800) 392 3673
- Roadside Assistance Center: (800) 241 3673
- Web Site: www.ford.com

Ford RV - Customer Assistance Center:

- To locate the nearest RV service center: (800) 444 3311

INTENDED FOR FINAL STAGE MANUFACTURERS & VEHICLE MODIFIERS

Ford Truck Body Builders Advisory Services (BBAS) – including F53 Class “A” Motorhome Chassis and F59 Commercial stripped chassis

- Truck: (877) 840 4338
- Web Site:www.fleet.ford.com/truckbbas
- *Information requests should be submitted through the web site (Contact Us..... (Drop Down Menu)*
- Email Address: bbasqa@ford.com

List of Ford Pool Accounts and Qualified Vehicle Modifiers:

- www.fleet.ford.com/truckbbas
 - Other
 - QVM Participants or www.fleet.ford.com
 - Showroom Then: Select the desired vehicle type (Ambulance, Motorhome, etc.)
 - Choose a chassis type (if required)
 - Modifier Links Qualified Vehicle Modifiers

Ford Alternative fuels Information:

- Vehicle models available, list of authorized Ford dealers and Leaf & Road Newsletter. 1 (800) 34FLEET Select #5
- Alternate fuel Broacher available on the following Web-site
Web Site: www.fleet.ford.com/truckbbas

Ford Component Sales:

- Office (313) 390 0694 and Fax: 313 390 1581

Vehicle Special Order, VSO Fleet Sales:

- 1 (800) 34FLEET Select #4

OBTAINING PUBLICATIONS

Ford Truck Body Builders Layout Book:

Access via www.fleet.ford.com/truckbbas. The latest information appears on the web site.

Incomplete Vehicle Manuals:

Access at www.fleet.ford.com/truckbbas under “Publications”.

Ford Recreation Vehicle and Trailer Towing Book

The Book covers cars and light trucks, and includes trailer and camper weight ratings and the list of vehicles suitable for flat towing. A copy can be obtained by contacting the Ford RV Information Service at (800) 245 7343, leave name and shipping address, or Fax to (248) 936 3300. This Book can also be accessed via the web at www.fleet.ford.com/truckbbas under “Publications”.

Service Publications:

The “Ford Technical Publications Catalog” lists the service publications available, and includes pricing, an order form, and a mailer. Contact Helm, Inc. at (800) 782 4356. Some Service Publications are also available online at www.motorcraft.com. See Quality Vehicle Bulletin Q-118 on the BBAS website for additional information. Useful publications include “Truck Wiring Diagrams” and the “Service Specifications” book.

Body Builder Quality Bulletins:

Body Builder Quality Bulletins provide key information to assist body builders in interfacing with a Ford chassis. Access the bulletins via the web at www.fleet.ford.com/truckbbas under “Bulletins”.

Ford Truck Quality Program Guidelines (QVM):

This manual provides guidelines for final stage manufacturer modifying Ford products. It also includes an introduction to process controls, quality controls, customer support and management practices. Access the guidelines via the web at www.fleet.ford.com/truckbbas under “Publications”.

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